

ICOUSTIC FADE® INSTALLATION CONDITIONS

1. The work is performed in a single phase or in two consecutive phases, unless otherwise agreed to.
2. If necessary, our staff must be able to continue working out of standard office hours and/or workdays.
3. **To be made available free of charge by the client:**
 - 3a. One tap that can be connected to a hose in the immediate vicinity of the work area.
 - 3b. Two separately fused sources of electricity, each 220 volts and 25 amps, in the immediate vicinity of the work area. In the event of power disruptions, hours lost will be charged at a rate of €50.00 per man-hour.
 - 3c. A waste or comparable container for disposing of leftover and masking materials.
When work starts:
 - 3d. A smooth, hardened and horizontal floor immediately below the surface to be treated, so that if mobile scaffolds or cherry pickers are used, they can be easily moved.
 - 3e. The space to be sprayed must be free of obstacles, clean and fully glazed. Icoustic BV cannot be held liable for moving/damaging materials, objects or anything else present in the space.
 - 3f. Where the ceiling is more than 3.00 m high, suitable (mobile) scaffolds must be made available free of charge for the spraying. Icoustic BV cannot be held liable for any damage to or fouling of the equipment.
 - 3g. Roofs and ceilings must be rainproof. The material cannot withstand leaks during or after application.
 - 3h. All required preparatory work to the surfaces to be sprayed must be performed by the client and are not included in the price.
4. **Condition of the surface to be sprayed:**
 - 4a. It must be as smooth as possible. Irregularities on the surface become visible in the seamless sprayed material.
 - 4b. Small seams and holes must be sealed in advance using paintable elastic sealant. This will stop dust being absorbed through the material, which could lead to fouling as a result of convection.
 - 4c. It must be dry, clean and free of condensation, grease or any other oily substances.
 - 4d. Any metal parts to be sprayed must be treated against rusting in advance with a primer.
 - 4e. Major colour differences on the substrate must be neutralised in advance.
 - 4f. Damp stains must be sealed so that the sprayed material does not discolour. Also see point 6.
 - 4g. Moisture-sensitive surfaces, in the sense that they release colourant when they become damp, must be treated before the spraying commences to prevent bleed-through. Also see point 6.

- 4h.** The substrate (such as plasterboards) must be waterproof or treated so that it is waterproofed. Also see point 6.
- 4i.** If a side closure is required for the sprayed material, the client is responsible for it.
- 4j.** Holes in the ceiling for fixtures must have an edge that is at least as thick as the sprayed material. The edge must join with the fixture properly so that convection through the sprayed on layer will not occur. Also see point 5b.
- 5. Condition of the space where the spray is to be applied:**
 - 5a.** The temperature in the space to be sprayed must not be below 10 °C.
 - 5b.** The relative humidity in the space should preferably not exceed 60%.
 - 5c.** The space must be sufficiently lighted. If necessary, construction lamps must be provided.
- 6. What Icoustic BV will do**
 - 6a.** Where spraying is required in a (partially) outdoors location, Icoustic BV will determine whether the weather conditions are appropriate.
 - 6b.** Before starting work, the sprayers will assess the surface to be sprayed. Icoustic BV cannot be held liable for discolouration and/or fouling as a result of unforeseeable causes.
 - 6c.** Icoustic BV shall perform the masking. The substrate must be suitable for masking. Icoustic BV cannot be held liable for damage caused by removing tape, such as paint coming off or in any other sense.
 - 6d.** Waste and leftover materials are deposited by the sprayers into a waste container made available by the client, but they shall not separate the plastic, tape and fibres.
 - 6e.** The job is delivered broom clean. Cleaning up any material that could come off is not a part of the job of the Icoustic BV spraying staff.
 - 6f.** The Icoustic BV staff could issue instructions during and after the work in respect of ventilation and heating. In the event of insufficient ventilation from the exterior after delivery, we recommend using dehumidifiers.
- 7.** The structure of the sprayed surface could deviate from the structure of the samples and may have a wavy appearance. We do not accept claims with respect to any possible differences.
- 8.** Unacceptable colour differentiations must be reported verbally and in writing as soon as the work commences.
- 9.** All apertures less than 1 m² in size, as well as columns, ceiling beams, light fixtures, etc are included in the measurements, unless otherwise agreed to.
- 10.** Lighting fixtures, blinds, rails, curtains, etc that were on the surface to be sprayed can only be replaced after the prescribed drying time, in consultation with the Icoustic BV staff.
- 11.** Icoustic BV is not liable for any damage caused during or after the spraying by third parties or due to events that we have no influence over, and shall only be repaired after a written order is provided to do so that guarantees that we shall be remunerated for the repair costs.



- 12.** Icoustic BV cannot be held liable for any damage resulting from the estimated or scheduled work period being exceeded. The work period is always stated to the best of our knowledge.
- 13.** At the commencement and at the completion/delivery of the work, a representative of the client must be present. If this person is not present and/or is unreachable, this means that the work was delivered with the consent of the client and any right to complaints with respect to the delivered work lapses.
- 14.** Depending on the amount of spraying required, the icoustic Fade® material will be delivered by Icoustic BV before the work commences. The client shall be responsible for the receipt and storage of the material until work commences.
- 15.** Colour differences are possible in case of spot repair.

Merksem, 13 december 2018