



EVALUATION FORM AFTER A BEYOND THE MOON VACATION

(Versie: EF_EN_081123)



Family name of the sick child:

First name of the sick child: Age:

Place: Country:

Number of accompanying family members: Parent(s): Brother(s): Sister(s):

Accompanying person / Medical assistant / Friend of the sick child (in case of single child): (N/A - yes)

Destination: Country:

Travel dates (dd/mm/yyyy): from to

BEYOND THE MOON - OFFICE					
1. Communication & contact with our staff	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	
2. Communication & contact with our volunteers	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	<input type="checkbox"/> N/A
3. Administration & organisation of the vacation	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	
BEYOND THE MOON - VACATION					
4. How did you apply for a Beyond the Moon vacation?	<input type="checkbox"/> via doctor	<input type="checkbox"/> social worker/nurse	<input type="checkbox"/> third party	<input type="checkbox"/> myself	
5. How do you rate our all-in vacation package?	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	
6. How was the journey to and from the holiday village?	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	
7. How was the taxi transfer to and from the holiday village?	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	<input type="checkbox"/> N/A
8. How was the flight / train journey to and from the destination?	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	<input type="checkbox"/> N/A
9. How was the welcoming by the holiday village staff?	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	
10. How was the service at the holiday village?	<input type="checkbox"/> very good	<input type="checkbox"/> good	<input type="checkbox"/> acceptable	<input type="checkbox"/> poor	
11. Would you recommend the holiday village to other families with a sick child?	<input type="checkbox"/> yes	<input type="checkbox"/> no			
12. Did you experience anything bad or difficult?	<input type="checkbox"/> yes	<input type="checkbox"/> no			
13. Was there enough to do at the holiday village for the age(s) of your child(ren)?	<input type="checkbox"/> yes	<input type="checkbox"/> no			
14. Did you visit any local curiosities and/or attractions nearby?	<input type="checkbox"/> yes	<input type="checkbox"/> no			



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15. Were the medical and other needs of your family, especially those of the sick child, satisfactorily met?	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> N/A
16. The pocket money (given for additional expenses during your stay and a few holiday souvenirs) was:	<input type="checkbox"/> too much	<input type="checkbox"/> adequate	<input type="checkbox"/> not enough
17. <i>(only applicable for families who stayed at Disneyland Paris)</i> Did you use the Disney PhotoPass card?	<input type="checkbox"/> yes	<input type="checkbox"/> no	
18. <i>(only applicable for families who stayed at Disneyland Paris)</i> Did you succeed to view and download the digital photos from the Disney PhotoPass website at home?	<input type="checkbox"/> yes	<input type="checkbox"/> no	

Comment or suggestion: Should you wish to add a comment to your answer(s), please specify the number of the question that your comment, remark, or suggestion refers to. Should we change anything in our holiday package, our services or our approach?

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To what extent has this once in a lifetime Beyond the Moon vacation pleased the sick child, the siblings (if any) and yourself, as parent? What has this meant to the entire family and how do you feel about it? What impact does this vacation have on the sick child and the family? *(We will mention your quote in our family book.)*

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Conclusion: What score does Beyond the Moon get out of 10?

10 9 8 7 6 5 4 3 2 1



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OFFER OTHER FAMILIES THE SAME OPPORTUNITY			
19. Would you recommend our charity to another family with a seriously ill child, so that they can also enjoy such a Beyond the Moon family vacation, provided they meet our selection criteria?	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> no opinion
20. Are you willing to send us some nice holiday photos for, amongst other things, our family book?	<input type="checkbox"/> yes	<input type="checkbox"/> no	
21. To make your vacation sponsor's donation tangible and gratifying, and to be able to rely on his support again in the future, Beyond the Moon will share your feedback with him for his personal reading and internal use. Should he wish so, could your sponsor also share it on his own communication channels to make his collaboration with Beyond the Moon (better) known to third parties?	<input type="checkbox"/> yes	<input type="checkbox"/> no	
22. Does your employer or the school of your child(ren) support one or more charities? Would you recommend Beyond the Moon with a proposal to make a donation or hold a fundraiser for our vacation project to offer a similar vacation to other families with a sick child?	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> no opinion
THE SPONSOR OF YOUR BEYOND THE MOON VACATION			
23. Have you been in contact with the sponsor of your family vacation?	<input type="checkbox"/> yes	<input type="checkbox"/> no	
24. If no, would such a contact (phone call or meeting) have been an added value?	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> no opinion
EXTRA – SAVE YOUR EMAIL ADDRESS			
25. Beyond the Moon (and its sponsors) occasionally organises events in which our families can participate. Would you like Beyond the Moon to send you an email invitation for these future events?	<input type="checkbox"/> yes	<input type="checkbox"/> no	
26. Let others know what you think of Beyond the Moon. Give us a Google score and review. In case you send us this form digitally, you will automatically receive the correct link on Google.			

I/We declare that I/we have read the [Beyond the Moon privacy policy](#) and that I/we accept it.

Date:

Like & follow us.

Don't hesitate to share your testimonial on your own profile, to help spread our mission.



**THANK YOU FOR YOUR COOPERATION
IN FILLING OUT THIS FORM AND SENDING IT BACK TO US**